## **LAURENCE TURNER**

## FOR BIRMINGHAM NORTHFIELD

Cllr John Cotton Council House Victoria Square Birmingham B1 1BB

20 June 2024

**Dear Councillor Cotton** 

## Bin collection reliability

I am writing to you to reflect the severe concerns over bin collection reliability that residents have raised with me.

Issues have come to a head in south Birmingham over the last two weeks.

Along with other campaigners, I have raised each individual complaint that I have received directly with the Council.

However, there is clearly a deeper problem. The issue is not confined to any single area. Multiple residents' collections have been missed. In some cases, the missed collections have compounded longer standing problems, such as individual difficulties with securing replacements for broken bins.

I understand that the council is looking into vehicle maintenance issues that may have affected Lifford Depot. It is essential that the cause is identified and a rapid improvement plan is communicated to residents.

Thank you for your attention to this important matter.

Yours sincerely

Laurence Turner
Labour candidate for Birmingham Northfield